



Business Online Banking Remote Deposit Capture October 28th, 2019 Release

We are pleased to announce the following enhancements to Business Online Banking Remote Deposit Capture, effective October 28th, 2019.

Enhancement Summary

<p>Upgraded Application</p> <p>Our Remote Deposit Capture service is running on an upgraded software application. This will improve upon our current processing and provide added features. An updated User Guide has been uploaded.</p>
<p>Profile Information</p> <p>The “MyProfile” tab has been removed. Profile information and password change options are now available only from the Business Online Banking pages and cannot be changed in the Remote Deposit Capture site.</p>
<p>Canadian Items</p> <p>Canadian Items can now be processed via Remote Deposit. Please see the “Canadian Check Processing” section in the User Guide for special instructions.</p>

If you have any questions regarding these enhancements, please contact Treasury Management Support at 866-563-1010 or treasurymanagement@umpquabank.com.

Thanks for banking with us,

Umpqua Bank