Remote Deposit Capture
WebScan Installation & Configuration Guide

The Remote Deposit Capture (RDC) WebScan application must be installed after the RDC scanner software and hardware has been installed. WebScan allows the RDC scanner to utilize web-browsers such as Microsoft Edge, Mozilla Firefox, and Google Chrome. Once WebScan has been installed, then the scanner can be registered within the RDC application.

The WebScan installation requires administrative rights to your workstation, as well as following software requirements.

WebScan Software Requirements

- WebScan is not IOS compatible
- Administrative rights are required to install WebScan software
- Microsoft® .NET Framework 4.5.1 or newer
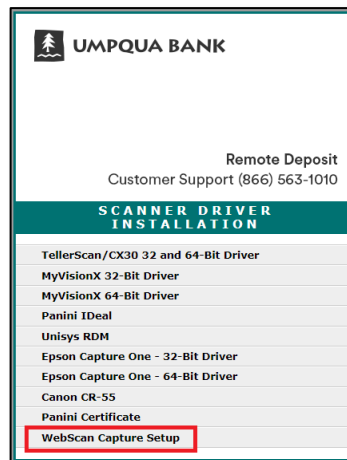- Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501

WebScan Installation Instructions

1. To begin installation, go to https://www.umpquabankremotedeposit.com

2. **Click** Scanner Drivers and Security Certificates
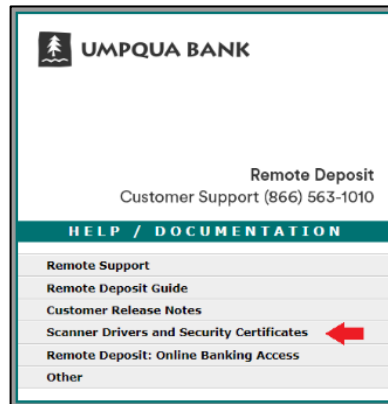
3. **Click** WebScan Capture Setup to begin the file download
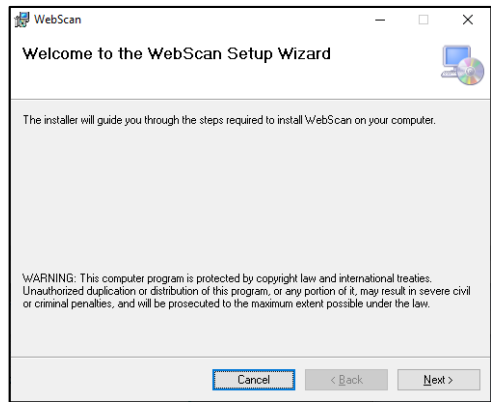
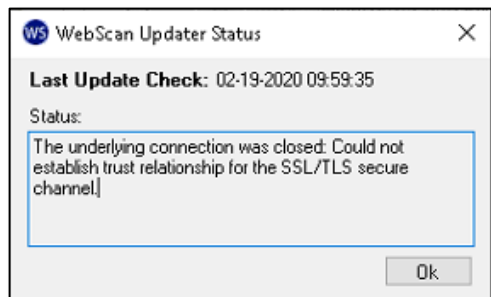## WebScan Installation Instructions

4. Open the zip file
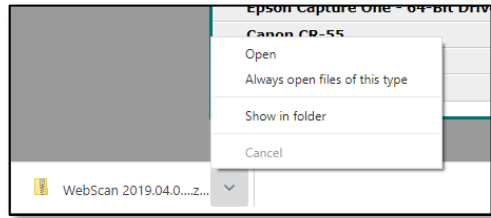
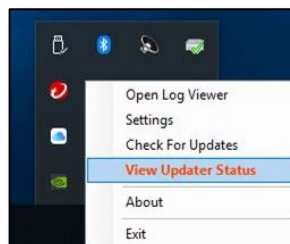**5. Double-click** the Setup Application Icon to run the WebScan Setup Wizard
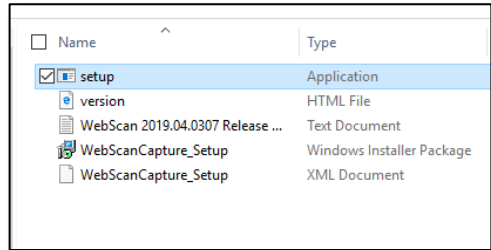
6. Follow the WebScan Setup Wizard Prompts, **clicking** Next to progress through the Setup Wizard

Note If this WebScan Updater Status error message occurs, then **click** OK and continue
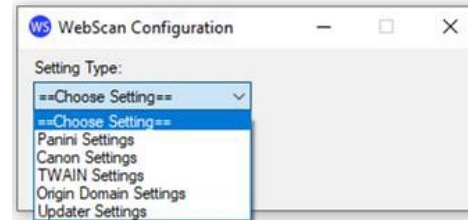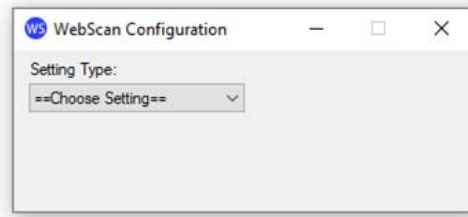
7. Once installed, **right-click** the WebScan application from your system tray, then **select** Settings

WebScan Installation Instructions

8. **Click** the Setting Type dropdown menu from the WebScan Configuration pop-up window, then **select** Origin Domain Settings
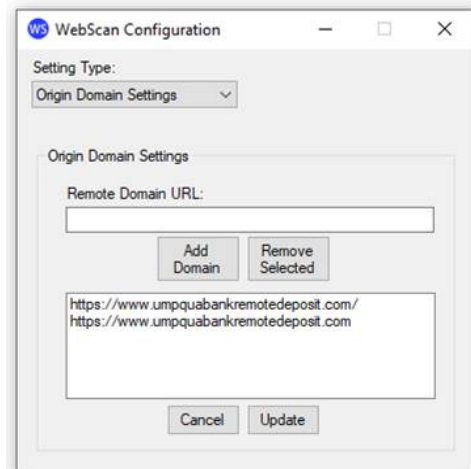
9. **Origin Domain Settings**

   Enter each domain URL below into the Remote Domain URL Field and **click** Add Domain:

   https://www.umpquabankremotedeposit.com/
   https://www.umpquabankremotedeposit.com

   Once both have been added, then **click** Update

10. **Updater Settings**

    Select Updater Settings from the Setting Type dropdown menu.
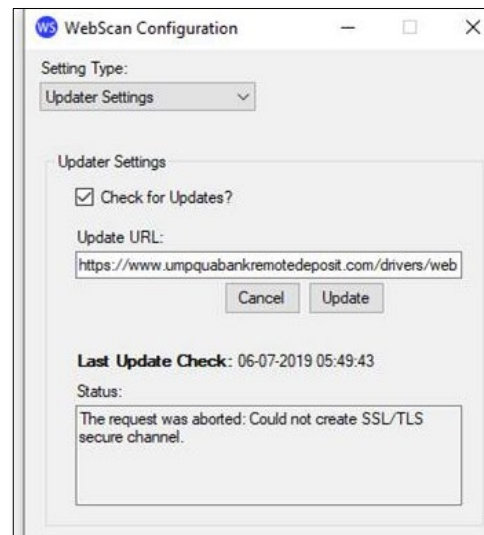
    Check the box for Check for Updates?

    Enter the one of the URLs below into the Update URL Field:

    https://www.umpquabankremotedeposit.com/drivers/webscan
    https://www.umpquabankremotedeposit.com/drivers/webscan/

    Note Only one URL needs to be entered, if the first URL is not accepted, then try the second URL with the additional slash at the end

    Click Update
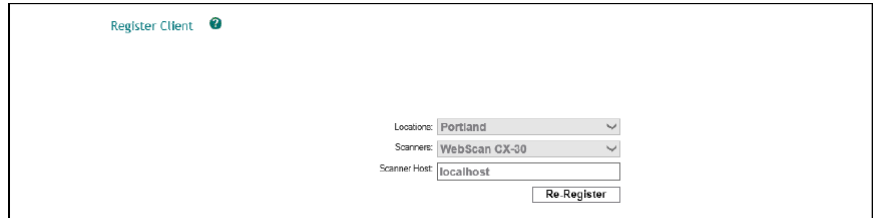
RDC Scanner Registration Instructions

To access the Remote Deposit application and register with the service for the first time, you must process a deposit by following the steps below:

1. **Ensure** the scanner is installed, connected, and powered on.

2. **Log into** Business Online Banking (BOB) and select Remote Deposit from the Account Services menu

3. Upon successful authentication, the default Deposits page displays

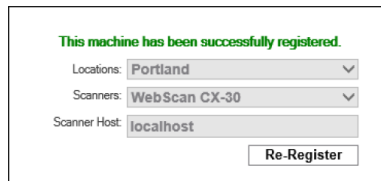4. **Click** the Registration Tab, to begin registering the scanner to the workstation

5. **Click** the Re-register Button to open the location and scanner type options.

   Confirm and click the Register button. A message will appear, confirming "This machine has been successfully registered"

   Note Please select the WebScan version of the scanner if you have multiple scanners in the list.

   Register Client ❓

   Locations: Portland
   Scanners: WebScan CX-30
   Scanner Host: localhost
   Re-Register

   This machine has been successfully registered.
   Locations: Portland
   Scanners: WebScan CX-30
   Scanner Host: localhost
   Re-Register

Note If you need assistance, please contact Customer Support at (866) 563-1010 to set an appointment to enable your scanner for use with the Webscan software. Customer Support is also available to assist you and/or answer any questions you may have regarding this process.