

Remote Deposit Capture

WebScan Installation & Configuration Guide

The Remote Deposit Capture (RDC) WebScan application must be installed after the RDC scanner software and hardware has been installed. WebScan allows the RDC scanner to utilize web-browsers such as Microsoft Edge, Mozilla Firefox, and Google Chrome. Once WebScan has been installed, then the scanner can be registered within the RDC application.

The WebScan installation requires administrative rights to your workstation, as well as following software requirements.

WebScan Software Requirements

- WebScan is not IOS compatible
- Administrative rights are required to install WebScan software
- Microsoft® .NET Framework 4.5.1 or newer
- Microsoft Visual C++ 2013 Redistributable (x64) 12.0.30501

WebScan Installation Instructions

- 1. To begin installation, go to <u>https://www.umpquabankremotedeposit.com</u>
- 2. Click Scanner Drivers and Security Certificates



3. Click WebScan Capture Setup to begin the file download



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WebScan Installation Instructions			
4. Open the zip file	Canon CP-SS Open Always open files of this type Show in folder Cancel		
 Double-click the Setup Application Icon to run the WebScan Setup Wizard 	Name Type Image: Setup Application Image: Version HTML File Image: WebScan 2019.04.0307 Release Text Document Image: WebScanCapture_Setup Windows Installer Package Image: WebScanCapture_Setup XML Document		
6. Follow the WebScan Setup Wizard Prompts, clicking Next to progress through the Setup Wizard	WebScan K Welcome to the WebScan Setup Wizard Welcome to the WebScan Setup Wizard The installer will guide you through the steps required to install WebScan on your computer. WARNING: This computer program is protected by copylight law and international treaties: Unauthorized duplication of distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law. Cancel Rest Next>		
Note If this WebScan Updater Status error message occurs, then click OK and continue	WebScan Updater Status × Last Update Check: 02-19-2020 09:59:35 Status: The underlying connection was closed: Could not establish trust relationship for the SSL/TLS secure channel. Ok		
 Once installed, right-click the WebScan application from your system tray, then select Settings 	Image: Check For Updates Image: Check For Updates Image: View Updater Status About Exit		

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W	ebScan Installation Instructions	
8.	Click the Setting Type dropdown menu from the WebScan Configuration pop-up window, then select Origin Domain Settings	WebScan Configuration - × Setting Type: ==Choose Setting== ×
		WebScan Configuration - × Setting Type: - × ==Choose Setting== > - Panin Settings Canon Settings - Canon Settings Origin Domain Settings - Updater Settings - -
9.	Origin Domain Settings	🐻 WebScan Configuration — 🗆 🗙
	Enter each domain URL below into the Remote Domain URL Field and click Add Domain:	Setting Type: Origin Domain Settings V
	https://www.umpguabankremotedeposit.com/	Origin Domain Settings
	https://www.umpquabankremotedeposit.com	Add Remove
	Once both have been added, then click Update	Domain Selected https://www.umpquabankremotedeposit.com/ https://www.umpquabankremotedeposit.com Cancel Update
10.	Updater Settings	🐻 WebScan Configuration — 🗆 🗙
	Select Updater Settings from the Setting Type dropdown menu.	Setting Type: Updater Settings
	Check the box for Check for Updates?	Updater Settings
	Enter the one of the URLs below into the Update URL Field:	Update URL: https://www.umpquabankremotedeposit.com/drivers/web Cancel Update
	https://www.umpguabankremotedeposit.com/drivers/webscan	
	https://www.umpquabankremotedeposit.com/drivers/webscan/	Last Update Check: 06-07-2019 05:49:43
	Note Only one URL needs to be entered, if the first URL is not accepted, then try the second URL with the additional slash at the end	Status: The request was aborted: Could not create SSL/TLS secure channel.
	Click Update	

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RDC Scanner Registration Instructions

To access the Remote Deposit application and register with the service for the first time, you must process a deposit by following the steps below:

- **1. Ensure** the scanner is installed, connected, and powered on.
- 2. Log into Business Online Banking (BOB) and select Remote Deposit from the Account Services menu
- 3. Upon successful authentication, the default Deposits page displays
- 4. Click the Registration Tab, to begin registering the scanner to the workstation

5. Click the Re-register Button to open the location and scanner type options.	Register Client 🔮
Confirm and click the Register button. A message will appear, confirming "This machine has been successfully registered"	Lootione: Portland Sammer: WebScan CX-30 Scaneer Host Iocalhoist Re-Register
Note Please select the WebScan version of the scanner if you have multiple scanners in the list.	This machine has been successfully registered. Locations: Portland ✓ Scanners: WebScan CX-30 ✓ Scanner Host Iocalhost Re-Register

Note If you need assistance, please contact Customer Support at (866) 563-1010 to set an appointment to enable your scanner for use with the Webscan software. Customer Support is also available to assist you and/or answer any questions you may have regarding this process.